



**Lamello biscuit joiner warranty terms of Lamello AG,  
Hauptstrasse 149, CH-4416 Bubendorf, Switzerland**

**for the UK and Ireland**

**I. General Terms and Conditions and Registration**

1.1. Following successful registration of a Zeta P2, Classic X or Top 21, Lamello AG (henceforth referred to as „Lamello“) offers you a warranty extension on the basis of these Terms and Conditions, provided that you are an end customer – either as a natural or legal person – with (residential) domicile in the UK or Ireland.

1.2. The requirements for registration are as follows:

- Purchase from a Lamello retail partner
- Online registration within 30 days of the date on the original purchase receipt on warranty registration

1.3. Following successful registration you will receive a service certificate (warranty confirmation) in electronic form following successful registration. This service certificate refers only to the registered tool.

1.4. With these warranty Terms and Conditions, Lamello grants you additional rights besides your contractual and statutory claims for defects. These warranty Terms and Conditions are not associated with a waiver, limitation or other amendment to the contractual or statutory claims for defects.

1.5. The granting of warranty services or additional services shall neither establish an extension to the warranty period nor initiate a new warranty period. The same applies to the limitation of contractual or statutory claims for defects.

1.6. Should you cancel or reverse the purchase of the registered device, whether through contract cancellation, revocation, contestation or withdrawal, the affected device shall be excluded from the warranty.

**II. Warranty Terms and Conditions for the Period of  
36 Months for Lamello biscuit joiners**

2.1. The warranty period shall amount to 36 months and shall commence upon the date on your original purchase receipt.

2.2. In the event of a warranty case, Lamello will honour the service either by means of free replacement of the defective parts or free replacement of the device (cost protection warranty) at Lamello’s discretion, within the warranty period. Further warranty claims shall not exist in this respect.

2.3. A warranty case exists if:

- the supplied device is demonstrably not free of material or manufacturing defects.
- wearing parts (in particular carbon brushes, ball bearings, sealing rings and switches) are demonstrably damaged due to natural wear in connection with the proper use of the device.

2.4. No warranty case exists in particular if:

- consumables and accessories are damaged, in particular in cutters.
- the operating manual and other documents of the individual tools are not observed during connection, installation, commissioning, operation, use and maintenance of the tools.
- the tools are subjected to improper use, in particular in cases of external force application (such as blows or falls).
- defects on tools in particular caused by the use of accessories and replacement parts that are not original parts.
- tools were modified or added to, particularly in the case where tools have been dismantled.
- the tools are subjected to continuously hard-wearing use, in particular in continuous industrial operation, persistent above-average operation of the tool or using blunt cutters.

2.5. Scope and exercise of warranty claims

Warranty claims must be lodged with Lamello in writing promptly after determination of the defect and within the warranty period. To this end, the affected tool must be presented or sent in full to the vendor or to one of the customer service centres/service providers named on Warranty registration together with the original purchase receipt, which must state the purchase date and product designation.

**III. Final Provisions**

3. Data protection

The personal data which we received upon the registration of your tool for the all-inclusive warranty shall be stored, processed and used exclusively for performing the associated services.

Data shall only be disclosed to third parties to the extent that this is necessary for service provision, for example to authorised repair centres.

3.1. Swiss law shall apply to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).

3.2. The exclusive jurisdiction for all disputes arising from the warranty is the registered address of Lamello.

3.3. Should a provision of this warranty be or become ineffective or unenforceable in full or in part, or in the event of an omission in this warranty, this shall not affect the validity of the remaining provisions. The ineffective or unenforceable provision shall be replaced by an effective or enforceable provision which comes closest to the original purpose of the ineffective or unenforceable provision. In the event of an omission, this shall be filled with a provision which corresponds to the intended purpose of this warranty.